



TOWN OF AURORA

UPDATED PROTOCOLS – PROVINCIAL RED ZONE LEVEL

Presence of a Safety Ambassador

As part of our CYGHA Return to Play plan, we have asked that each team have a Safety Ambassador to organize the efforts of their team with items such as attendance, pre-screening, mask wearing, and practicing physical distancing at all times when in the facility. The Safety Ambassador is not expected to stay in the arena during the entire time. They just need to be there at the beginning of the session to make sure all protocols are being followed and then exit. The coaches and trainers can then take over during the session and ensure all protocols are followed after the session.

Important Reminders

The Safety Ambassador Job Description is a separate document that is posted with our other COVID-19 documents on the CYGHA website. The Safety Ambassador has many roles so please check the document for further information and updates. The Town of Aurora would like for us to highlight certain tasks that are listed below.

- the Safety Ambassador (SA) must make sure that all players, coaches, trainers, and parents have passed their screening before entering the facility
- the Safety Ambassador must check in with the Town of Aurora customer service staff to make sure that the team can enter the facility. The SA should also look to make sure that there are seats available for the players to sit on before sending them into the facility
- **once players and coaches enter the facility the Safety Ambassador must ensure that the players and coaches are taking their bags and personal items with them wherever they go in the facility. The players and coaches can no longer leave their items at their chair. Once players and coaches are dressed they are to go to the bench area of the arena. The players and coaches must bring their items with them and leave them in the bench area while they are on the ice. Once their session is over they are to take their items to an available chair in the SARC hallway and remove their skates. Once they have removed their skates they are to exit the facility through the designated door**
- **the Town of Aurora would like to remind us that all equipment, bags, shoes, coats, etc. must be taken with you to the bench, so that there is not cross-over between other groups entering**
- **Teams are having difficulty finding an available seat to get their skates on because players and coaches have left their personal items at their chairs while they are on the ice**
- for the U11 group and below, the SA must ensure that if parents are coming in to help with players skates, that only 5 players and 5 parents enter to start. Once those 5 players have their skates on they are to enter the bench area and wait in the bench area with a coach or trainer. Parents/players must ensure that all personal items are brought to the bench area and not left at the chair where they got dressed. The parents of those players are to leave the facility immediately. This will allow the Safety Ambassador to let in the next 5 players and 5 parents. At no time can there be more than 10 people in the SARC hallway at the same time

- the SA must ensure that any parents for U11 and below entering the facility to help with taking skates off have been screened
- the coaches and/or trainers must ensure that only 5 players bring their personal items and go to an available seat so that 5 parents can enter to help them with taking their skates off. The other 5 players and a coach must stay in the bench area of the facility to wait till those 5 players and 5 parents have left the facility
- please remind participants including coaches to put their mask on as soon as possible, once off the ice
 - there have been instances where players and coaches step off the ice and engage in discussion before they put on their masks
 - it is **STRONGLY RECOMMENDED** that coaches wear their masks throughout their time in the arena including their time on ice
 - everyone entering the facility is encouraged to have their own hand sanitizer and apply it generously before touching your mask when you go to take it off (if you are a player and taking it off to go onto the ice surface) or put it on
- please remind participants to exit quickly after their times, do not change out of equipment any more than necessary. This ensures staff can disinfect the chairs without delaying the next group.
 - having our coaches and/or trainers sweep through the chairs would greatly assist with this